

HD TALK

Design @



CROIX-ROUGE
FRANÇAISE

12 feb. 2026

Mission of the French Red Cross

An operational actor working directly with affected population



Part of the International
Red Cross and
Red Crescent Movement
16M volunteers around the world



Humanitarian
organization acting in
France and internationally
80k national staff



Emergency response
Health & autonomy
Social inclusion
More than 120 specifics activities

Mission of the Innovation Dpt.

Support of other HQ departments with tailor-made innovation methodology



Prepare for and manage crises



Strengthen engagement



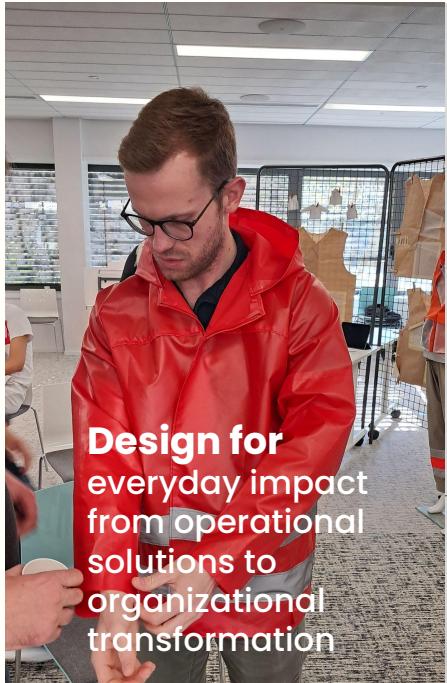
Support digital transformation

Design approach : Use design as a tool to create human-centered, efficient, and adaptable social and humanitarian solutions.

Target : FRC volunteers and other FRC departments

The 4 3 pillars of design at the French Red Cross

National



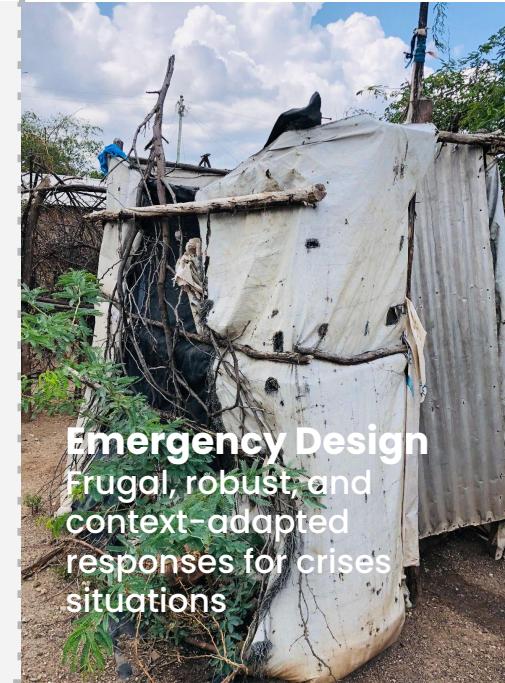
Design for
everyday impact
from operational
solutions to
organizational
transformation



Design by
local communities
empowered to create
their own solutions

Not there yet!

International



Emergency Design
Frugal, robust, and
context-adapted
responses for crises
situations

Design for

everyday impact
from operational solutions
to organizational transformation



Design for product

Exploring new functionalities for volunteer uniforms
with design students from Strate



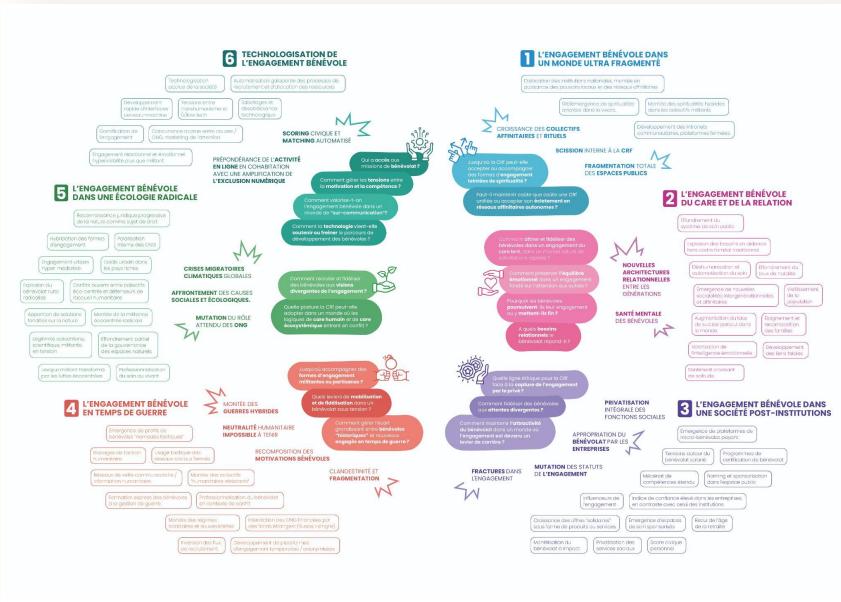
Design for event

Creating a high-impact event experience

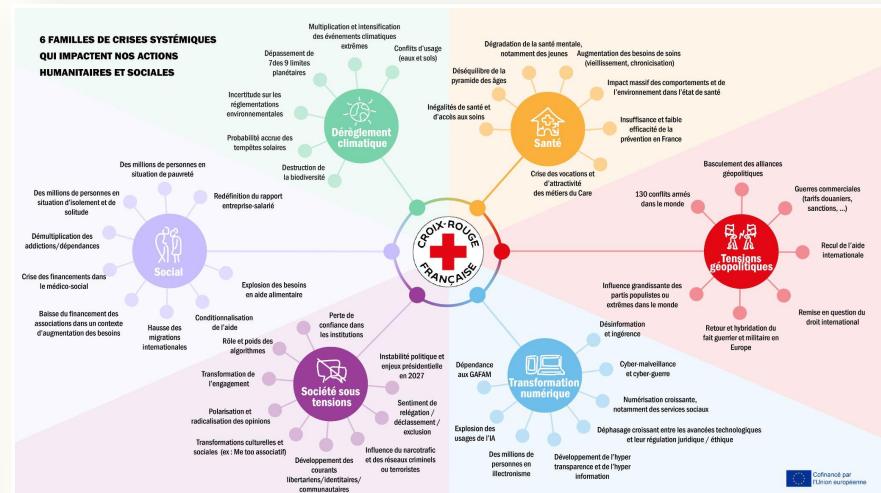


Design for information Simplified complex environment

Mapping of engagement trends by 2030



Base layer of a crisis mapping impacting FRC

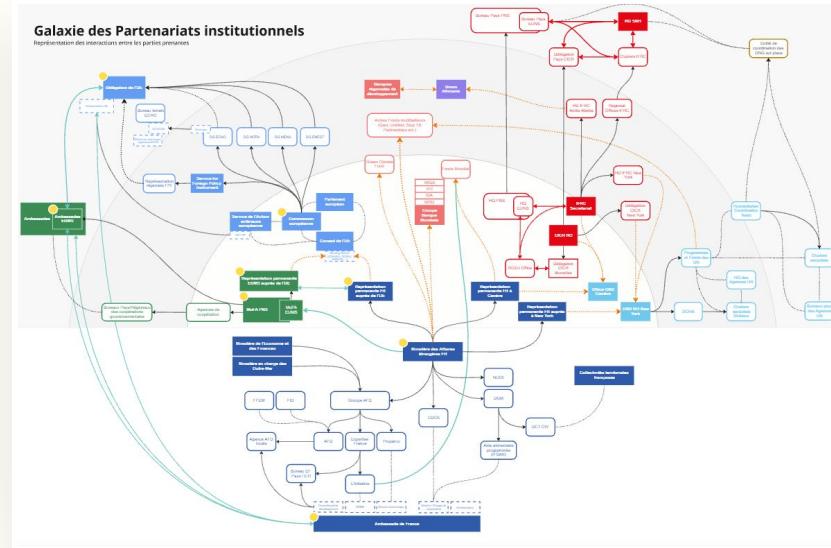


Design for information Simplified complex processes and partnerships

Actions mapping of crisis response actors by phase

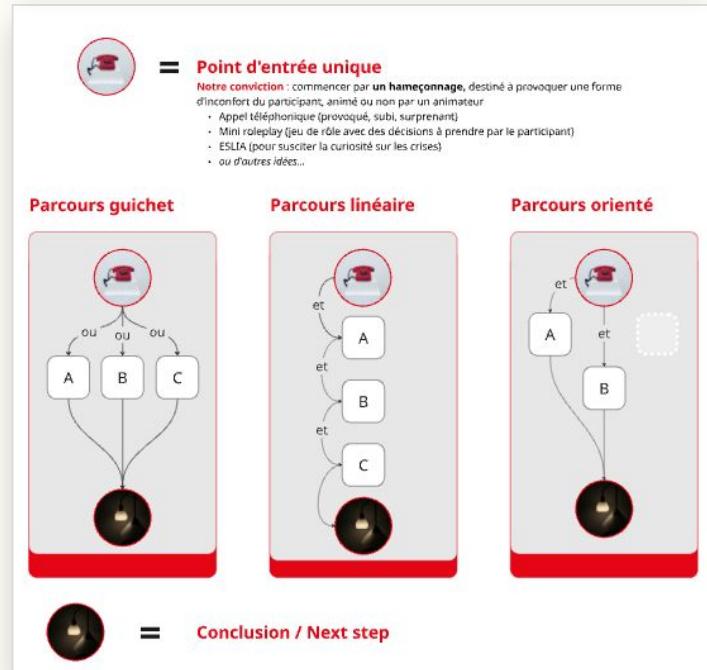


Institutional ecosystem of the humanitarian sector



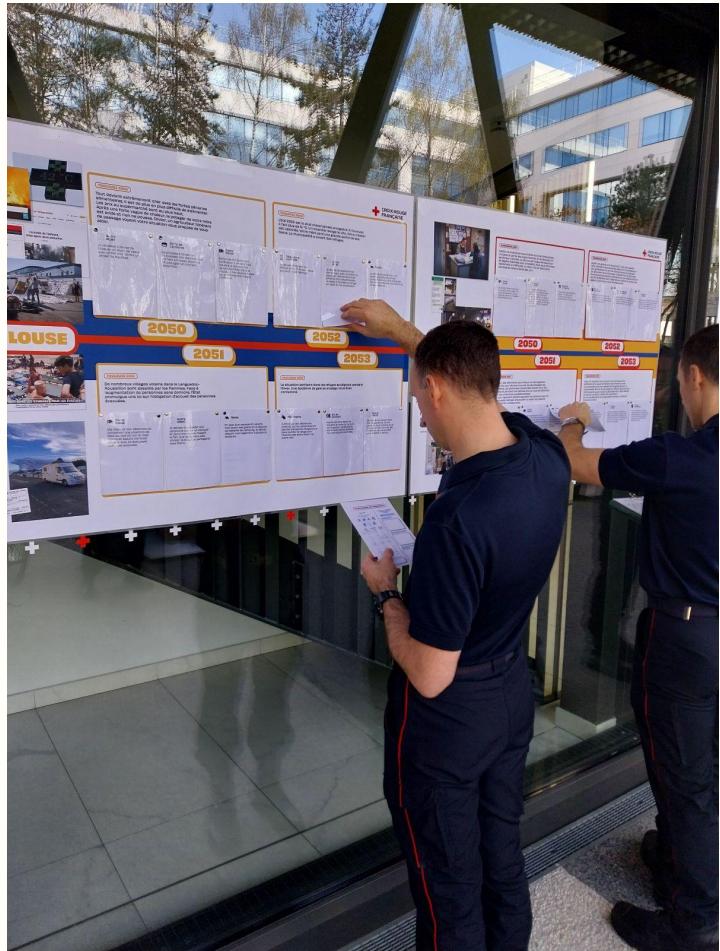
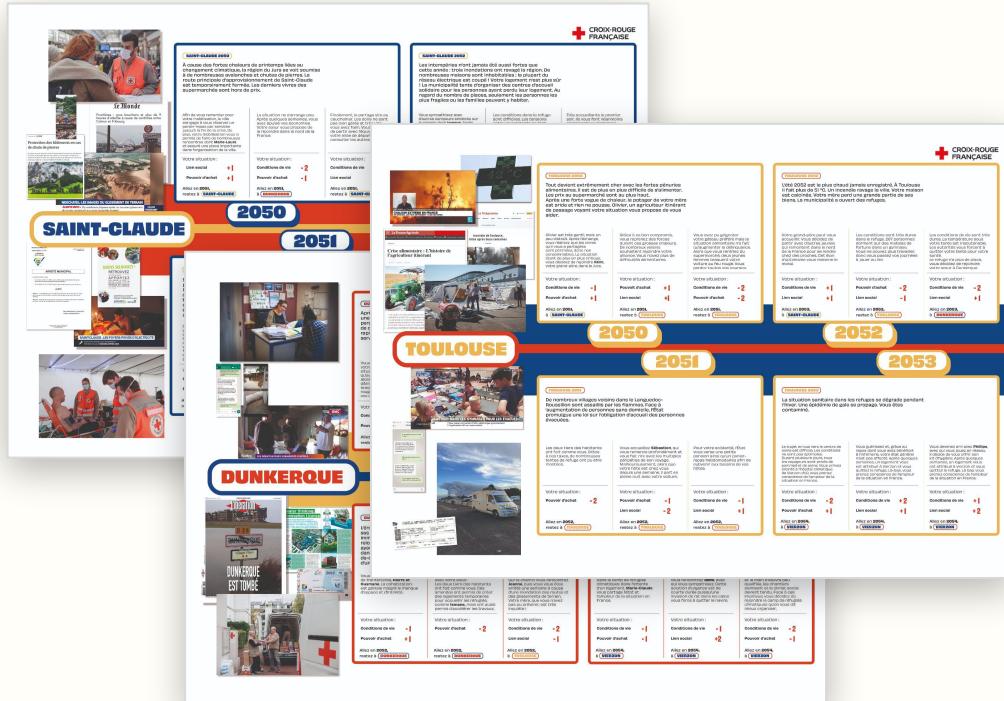
Design with

volunteers and stakeholders by
leveraging co-creation method



Design with ESR department

An interactive exhibition to understand the consequences of global warming



Design with foresight team

“What if the unexpected happened ?” a game to raise awareness on systemic crises



Design with foresight team

Entertaining educational booklets to popularise foresight approaches

Risk analyses related to AI on social and humanitarian activities

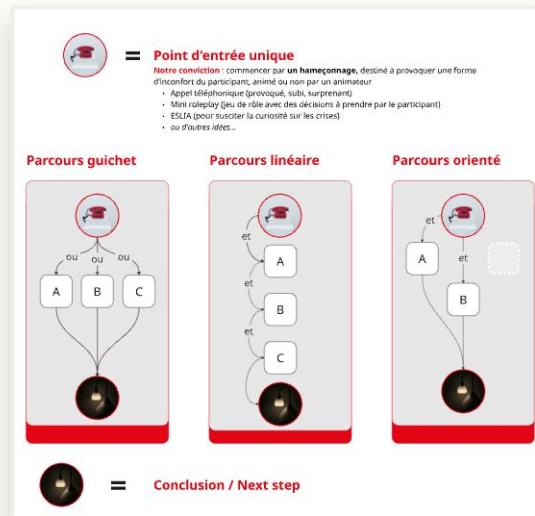
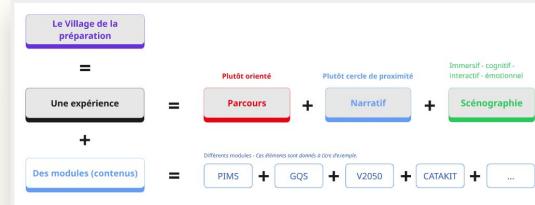
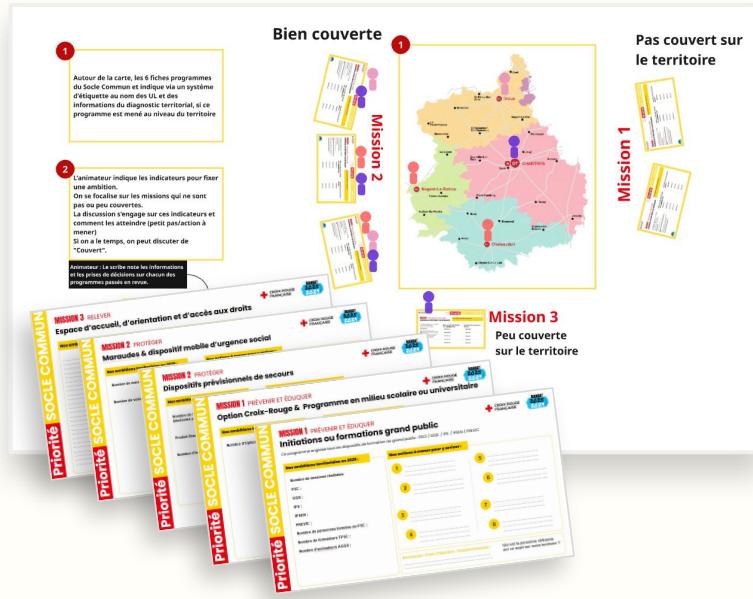


Design with emergency and operations team
Conception of immersive crisis exercise
and scenarios (cyber attacks, disasters,
war, etc.)



Design with board of directors

Organizing strategic workshops to deploy the association's roadmap for the next five years



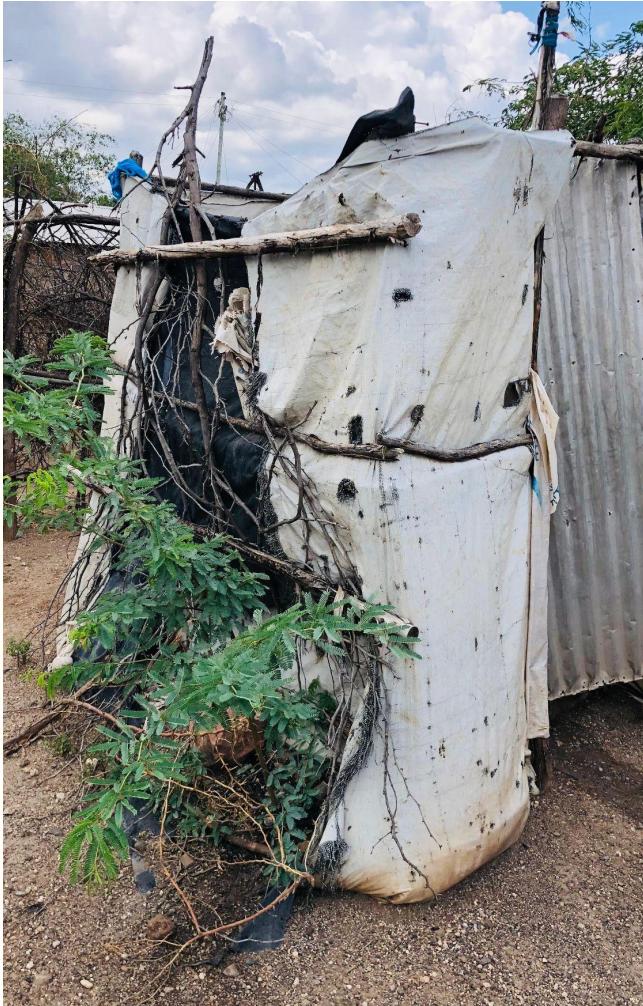
Design with bonus

Participate in emergency operations and
volunteer activities



Emergency Design

Frugal, robust, and context-adapted
responses for crises situations



Emergency Design

Six-month programme for ENSCI students to develop practical solutions



Emergency Design

Development of a 3D-printable tap solution with Kenyan Red Cross Society

